



March 4, 2009

Dear Valued Customer;

We wish to provide official notice of the closure of Imperial Smelting and Refining Vancouver Sales Branch as of Friday April 3rd 2009. Closing the Vancouver Branch is one of several major initiatives aimed at providing better overall customer service while broadening our product offering and remaining competitive.

Imperial has had a sales branch in Vancouver for more than 30 years; and this decision has not been easy. Our recognition of the efficiency, productivity, and cost advantages created through consolidating operations is mixed with sadness in the recognition that many of the old ways of doing business are gone. Incredible advancements in technology and logistics have forever changed the business landscape.

It is our intention to improve the overall customer experience from coast to coast by making it easier for you to order, inquire and refine with us. We are including a copy of our ready-stock order form that you may fax to us day or night. Our website has all of our current pricing for our ready-stock products online at www.imperialproducts.com. Starting on April 6, 2009 our customer support and order desk will be available Monday to Thursday 8 am to 7 pm EST and Fridays from 8am to 4pm EST. You may also send your orders and inquiries via email at mkm-salesweb@imperialproducts.com or fax at 1-800-827-4779.

Ready Stock orders received Monday through Thursday before 3 pm EST will be shipped same day, on Friday the order cut off time is 11am EST.

Refining with us is easier than ever. All of the information that we require to process your lot efficiently is located on one form that is to be sent with your lot. We have enclosed a copy for your convenience.

We encourage you to contact our Customer Service Department directly at 1-800-263-1669 to answer any questions you may have. Thank you once again for your continued support.

Best regards,

Larry Pogue
Managing Director